Problem Installing MultiPing or PingPlotter

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Question

I'm having problems installing one of your products. What's the solution?

Solution

All MultiPing and PingPlotter editions use Windows Installer and the "MSI" format to reliably install the software. Windows Installer is a shared system component and can sometimes fail in unexpected ways.

There are a few "easy" things you can do to try and get the installer to work.

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