PingPlotter Thinks it is an Expired Beta Build

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Question

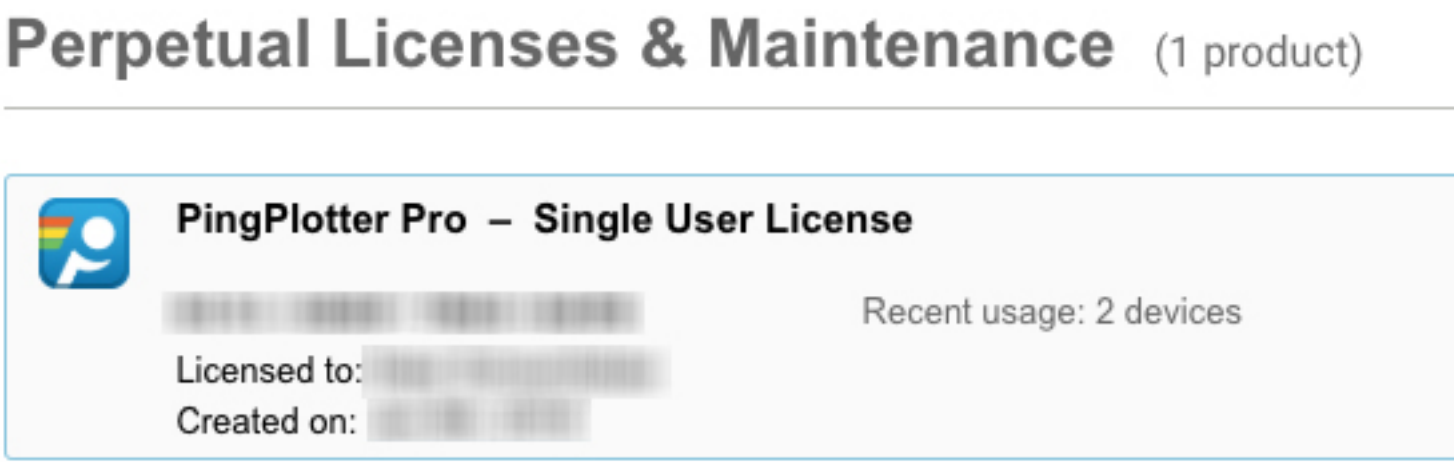
When I launch PingPlotter, I'm presented with the following error:

"The PingPlotter beta has ended. Check for a new beta here: https://www.PingPlotter.com/beta"

However, I am not using a beta build. How do I resolve this issue?

Solution

It appears you are using a version of PingPlotter impacted by an error that causes the program to think it is an expired beta build.



To resolve this issue, you will need to download and install an updated version of PingPlotter. Navigate to your account page and click *Download Software…* on the license card tied to the PingPlotter version you are attempting to use.

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Maintenance Through: Jan 8th, 2019

Version	Platform	Release Date	Downloa
PingPlotter 5.8.1	Windows	Nov 21st, 2018	Licensed P
PingPlotter 5.7.4 (Flex Storage Beta)	Windows	Oct 25th, 2018	Licensed

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In the PingPlotter download panel, select and install the most up-to-date version of PingPlotter for your operating system. Once installed, you may resume using PingPlotter as normal.

If the issue persists, please contact PingPlotter Support immediately, and we'll help get PingPlotter running again.

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