Where do I start?

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Question

I have PingPlotter installed. Now what do I do? I don't have a clue how to get started.

Solution

The first place you should look is our getting started guide which has an introduction to use, plus hands-on examples and exercises to help you get familiar with the tool. We also have a short video available that goes over how to get started quickly with PingPlotter.

Once you've been through that guide, our tutorial offers additional information, including a number of topics on Interpreting Results (Our Common Network Problems picture lineup is also a great help in interpreting results).

We also have a great resource for navigating the troubleshooting process in our Roadmap to Network Nirvana guide.

Of course, our knowledge base (of which this topic is a part) addresses a wide range of additional information, and you can always check on our support page for additional resources.

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